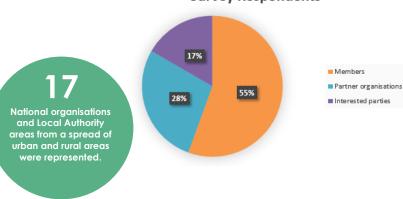
Annual Survey 2021-22







As part of our Business Plan, we issue an annual survey to our members, partners and stakeholders to assess how well we are achieving our outcomes and if our support continues to be perceived as valuable. The feedback from the annual survey is used to inform our efforts towards continuous improvement. Thank you to all who took the time to help us – help you!

"Newsletter is always informative, accessible and relevant"

"SCSN are great at keeping us up to date with any developments and facilitating information sharing through network meetings"

"I think SCSN provide a great service and I enjoy hearing about/sharing best practice with colleagues across the country" 72% said we always or usually achieve the right relationships, represent the voice of the sector, play an influencing and championing role and are networked into the community safety sector and other relevant policy areas.

It was suggested SCSN could raise its profile further in communities and the Third Sector

Respondents
particularly appreciate
our networking
opportunities for
sharing best practice
and information

The majority opted for a 'blended' model of learning with some online events, some inperson and some hybrid

Future Topics Identified... cctv

Community resilience Anti-Social Behaviour

Young People

Cost of Living Crisis

Links with Community Justice

Dog Safety

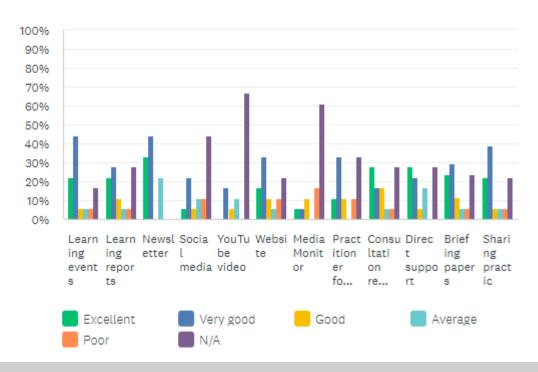
Vulnerable Groups







You can see from the detailed graph below that our services in 2021-22 were valued highly, in particular – the newsletter and learning events with sharing practice, direct support, learning reports, consultation responses, briefing papers, website and practitioner forums in close succession. There is room for improvement to our social media platforms and media monitor and raising awareness of these in general.



Evaluation of our 2021-22 Learning Programme

We thought it would also be useful to look back at our learning programme and evaluate how we



"Practitioners leading on webinars make themselves accessible through email etc. after the event so anything that specifically ties into my remit, I have the option to follow up on. The range of groups and participants involved and leading on training is diverse and I find this helpful for broadening my perspectives on issues"

90% said they would attend another SCSN learning event

Attendees were mostly community safety practitioners from local authorities followed by other partner organisations and the third sector

Most people heard about our events through work colleagues or the SCSN newsletter

92% respondents said learning topics were relevant