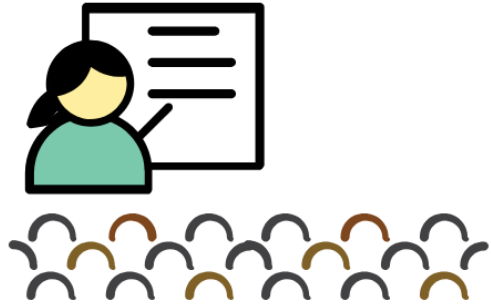


Your Network, Your Views: Scottish Community Safety Network Stakeholder Consultation 2018

Respondent Profile



76
respondents



From 29 Local
Authority Areas



84% Public
Sector (mostly
Local Govt)

11 third sector
orgs.

1 academic inst.



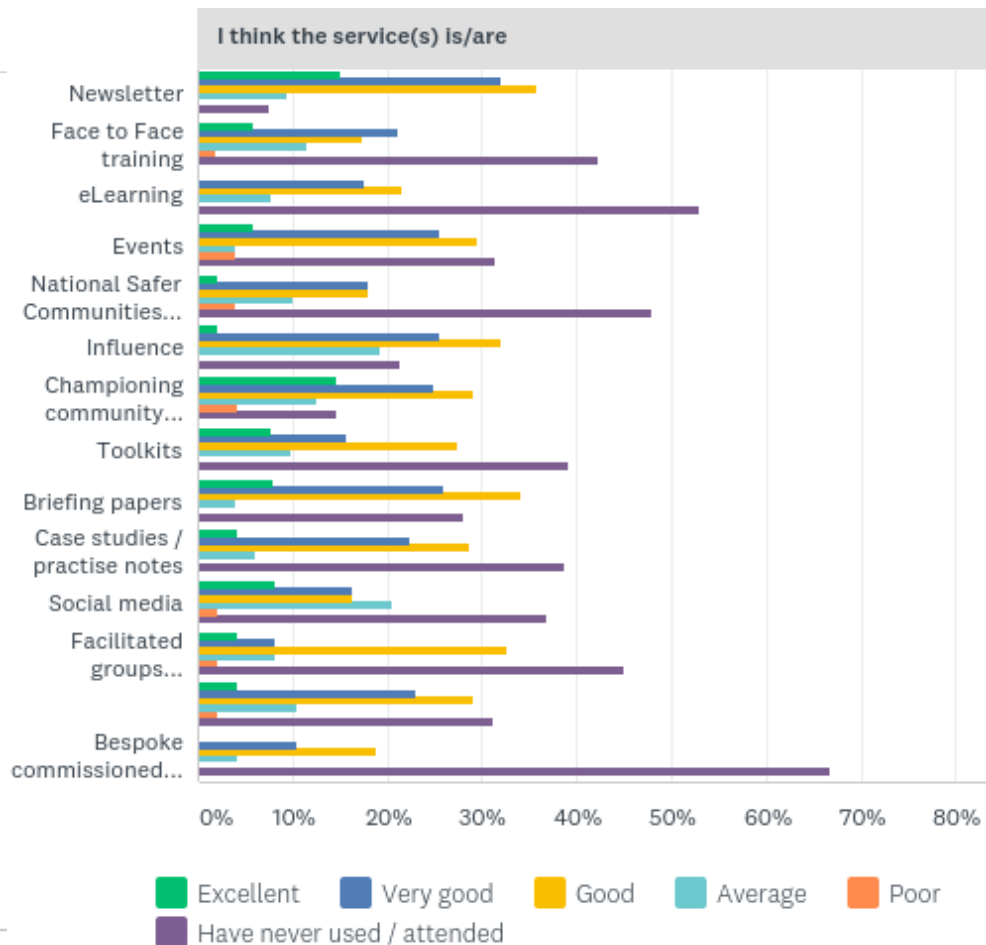
Q5: Out of all the services SCSN currently offers, how would you rate the following?

“Useful link to other LA areas and to provide national updates and guidance. A good knowledge hub”

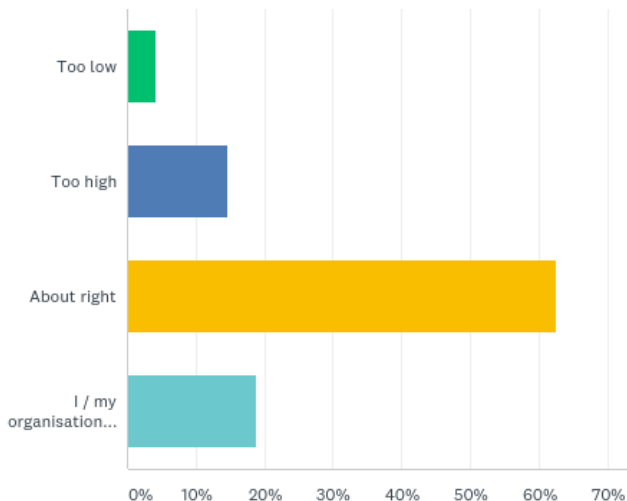
“I feel the networks biggest strength is its championing of community safety”

Key Points

- ✓ Most of our services are rated good to excellent
- ✓ Newsletter (25 of 49 rate as excellent/v.good), Championing community safety (19 of 41 rate excellent/v.good; 7 average/poor), Briefing papers & Advice/Support are particularly praised
- ✓ Face to Face training, how influential people think we are and Social media come out consistently less positively for a small group



Q6: Do you think our membership fee is...



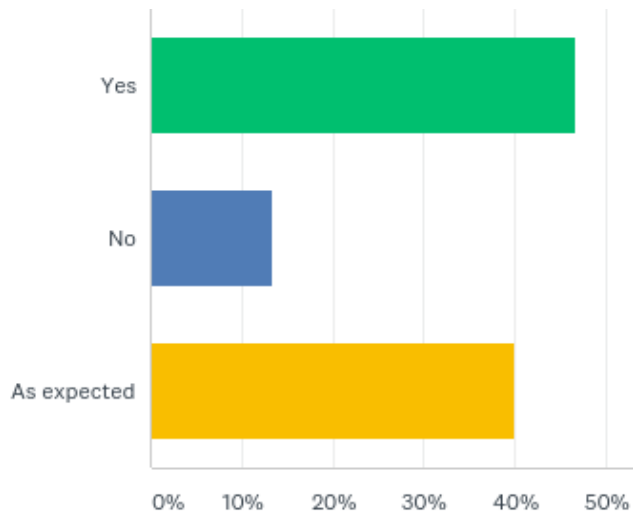
"Small charities will find the cost restrictive"

"I'm not sure what we receive in return for the fee" Supplanted with comments about rural areas being less able to use the services

"For a modest amount of money we have access to a wide range of support"

"...potentially of good value, with the caveat that it is understood work remains ongoing in terms of the current activities"

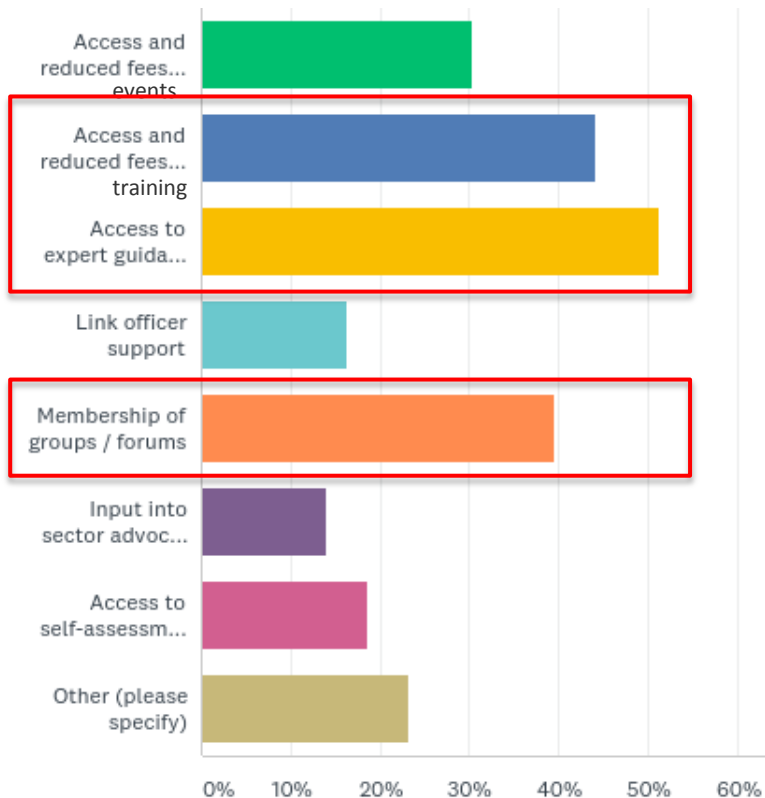
Most get what they expected for their money or better (39 of 45)



Answered: 48 (Q6) / 45 (Q7)

Q7: Do you think our membership fee is good value?

Q8: In your opinion what are the best 2 to 3 things you get from being an SCSN member?



“Everyone does training and events. Expert advice and guidance is a rare commodity”

“Some of the training, toolkits and resources were developed by those in the sector and are free of charge i.e. so not sure that can be described as being something we gain from paying SCSN membership”

“Newsletter is extremely useful to distribute to staffing groups. SCSN pulls together a range of pertinent information that is very useful”

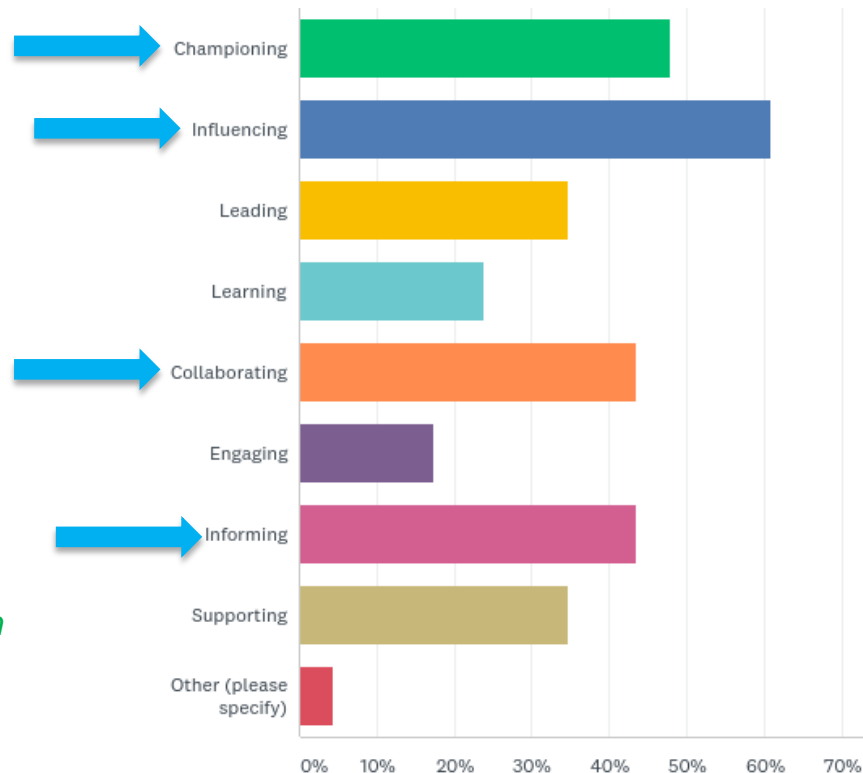
Role: Strong support (90%) for our current role

Current Role SCSN is the strategic voice for community safety in Scotland and through working collaboratively with our members and partner agencies, we champion community safety and influence the shaping and development of national policy and local delivery.

"I do believe that as community safety tries to find its way...a strong voice is needed to champion community safety within the sector and with other disciplines" Others say SCSN has not quite managed to do this adequately.

"Would be helpful to know how SCSN fits with the BSCP. Perhaps SCSN could take on more of a leadership role within the sector"

"Not sure there is a need for community safety specifically as this should be driven through community planning."



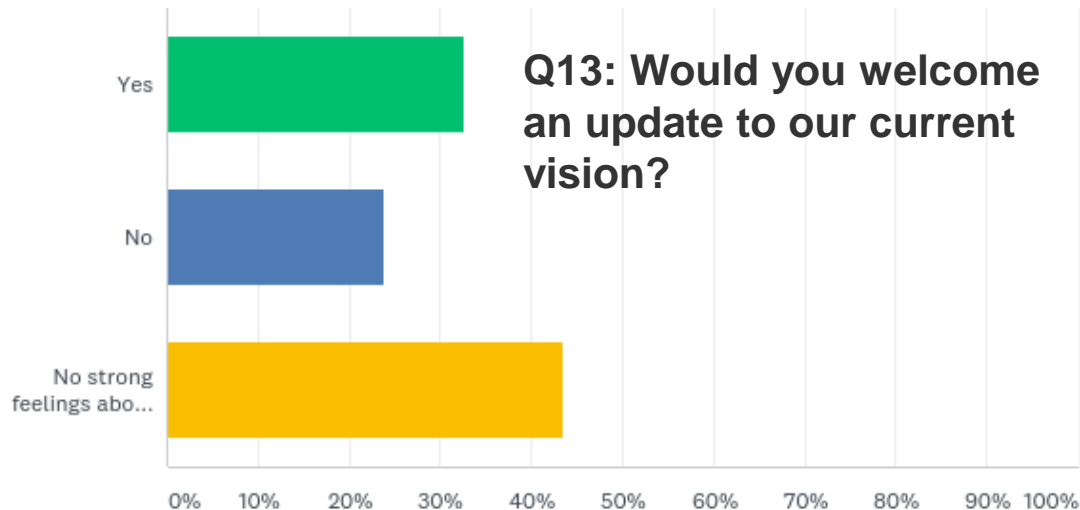
Vision: Consideration of update would be welcomed – sentiment correct, language could do with improvement

The Scottish Community Safety Network (SCSN) brings together people who are involved in Community Safety in Scotland to work towards its vision that “People are safe from crime, disorder, danger and free from injury and harm; and Communities are socially cohesive and tolerant; are resilient; and able to support individuals to take responsibility for their well-being”

I THINK THIS IS A POOR VISION FOR SCSN	(NO LABEL)	(NO LABEL)	(NO LABEL)	I THINK THIS IS THE PERFECT VISION FOR SCSN
2.22%	6.67%	26.67%	35.56%	28.89%
1	3	12	16	13

Suggestions...

- Inclusion
- Empowerment
- Communities
- More concise
- Commitment to leadership, collaboration, influence

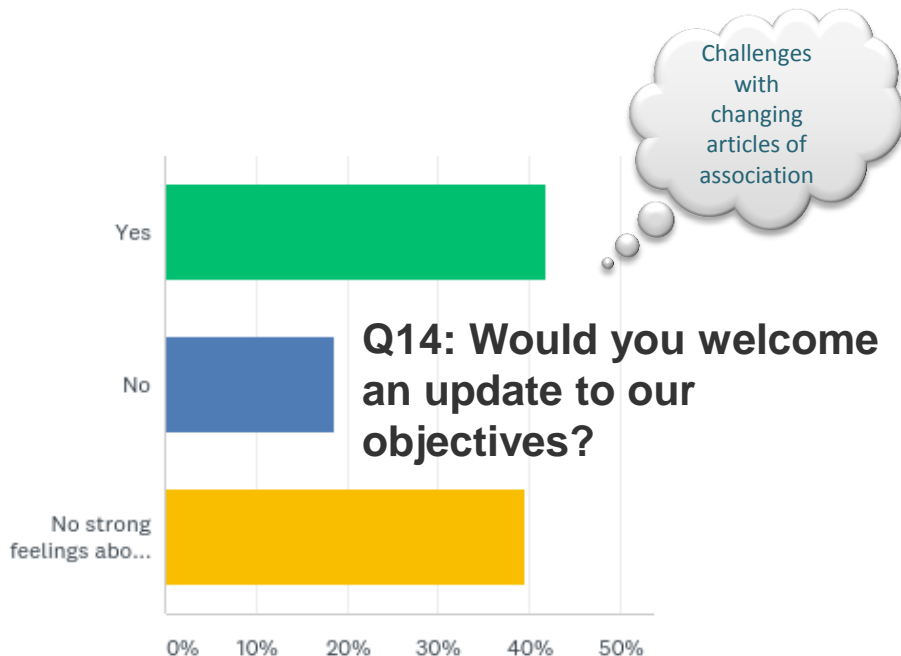


Objectives from Articles of Association: **An update would be welcomed**

- The advancement of citizenship and community development through the development and promotion of community safety practice on a wide range of issues for the benefit of the public in Scotland and elsewhere as appropriate.
- The advancement of education through raising awareness of community safety practice and well-being for the benefit of the public in Scotland and elsewhere as appropriate.

I THINK THESE ARE POOR OBJECTIVES FOR SCSN	(NO LABEL)	I THINK THESE ARE OK OBJECTIVES FOR SCSN	(NO LABEL)	I THINK THESE ARE THE PERFECT OBJECTIVES FOR SCSN
4.65%	4.65%	44.19%	32.56%	11.63%
2	2	19	14	5

- Use of language could be improved to make these more meaningful
- Resilience, wellbeing, education
- The focus of SCSN should be around the practitioners and they in turn should deliver for the community. As practitioners, we need leadership and focus at a strategic level to ensure: buy-in from partners...support and resources
- Express a strong commitment to collaboration and the broader representation
- Discussion and agreement with partners to be updated and included in a new 5 year plan

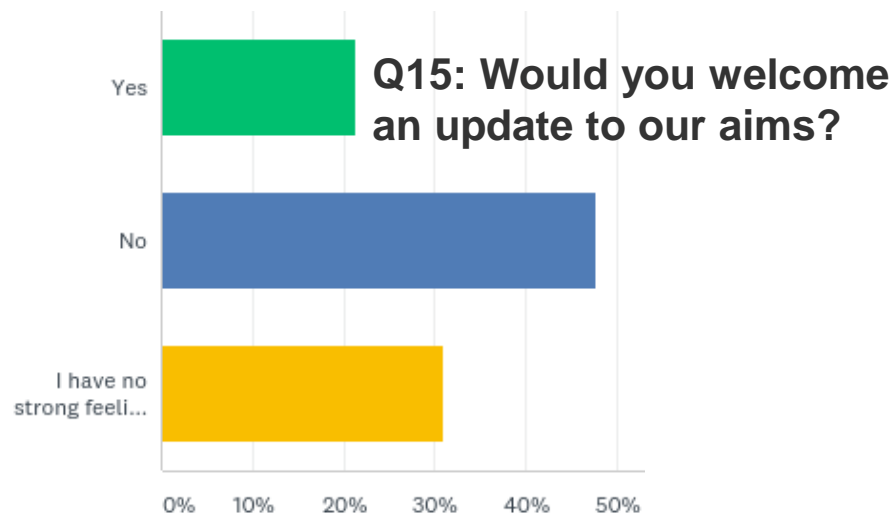


Aims: Support for our aims, some tweaking supported by some

- To provide leadership and be a centre of excellence for the community safety sector
- To champion community safety and influence the shaping and development of national policy and local delivery
- To be a collaborative learning, developing and sustainable network

I THINK THESE ARE POOR AIMS FOR SCSN	(NO LABEL)	I THINK THESE ARE OK AIMS FOR SCSN	(NO LABEL)	I THINK THESE ARE THE PERFECT AIMS FOR SCSN
2.44%	2.44%	21.95%	31.71%	41.46%
1	1	9	13	17

- The aims are clear and coincide with local/national objectives. The breakdown of aims within the current strategic plan encapsulates the key functions of the SCSN
- Talking about a community safety 'sector' feels a bit at odds with that change; community safety should be at the heart of how we plan and deliver services across policy areas.
- Little can now be achieved to reduce offending and addressing matters of safety without considering the causes for these issues. How SCSN brings together community planning themes and works within the wider LOIP is important
- Include improvement and evidence, public health, mental health, community justice, housing, life stages



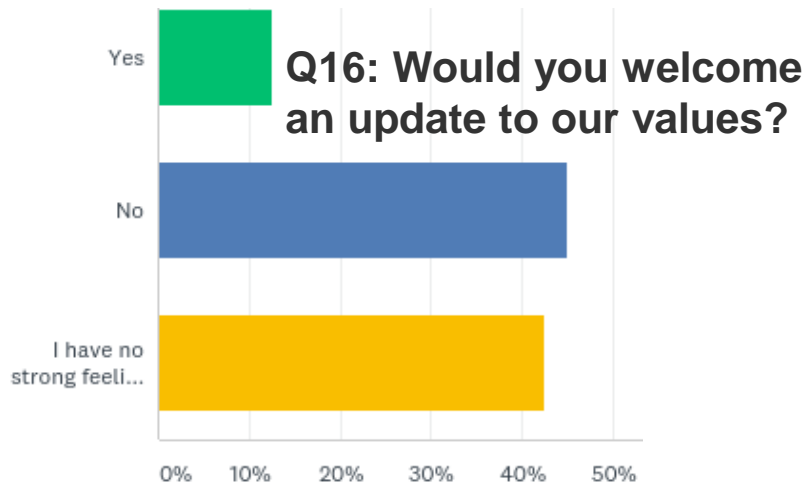
Values: Support for our values and being values-driven

We are an organisation that

- Supports the delivery of better outcomes for communities
- Consults and represents our membership with integrity
- Champions community safety and supports local and national delivery
- Promotes learning, innovation and forward thinking

- Being values-driven is important. These do not need to be expanded statements
- Some confusion about what values are vs aims and outcomes

THESE ARE POOR VALUES	(NO LABEL)	THESE ARE OK VALUES	(NO LABEL)	THESE ARE GREAT VALUES
2.70%	0.00%	21.62%	43.24%	29.73%
1	0	8	16	11

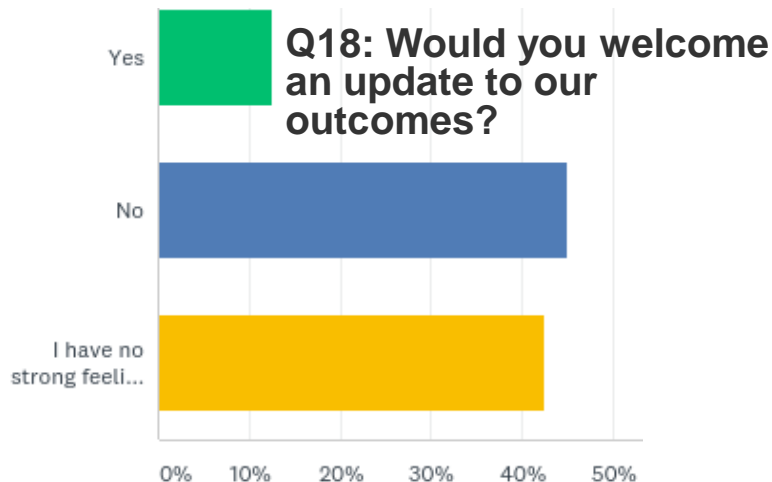


Outcomes: Outcomes are fine in ambition, but too wordy

1. Promote leadership, championing community safety so that stakeholders are informed and engaged with new and emerging practice and national policy, and the capacity of our members is strengthened.
2. Collect and promote evidence of where partnership and other working has demonstrated an improvement so that members and others can evidence the impact of community safety interventions and shape local delivery and national policy.
3. Provide appropriate support and training to develop the capacity and confidence of local community safety partnerships and others so that they can deliver service improvements and engage with national policy.

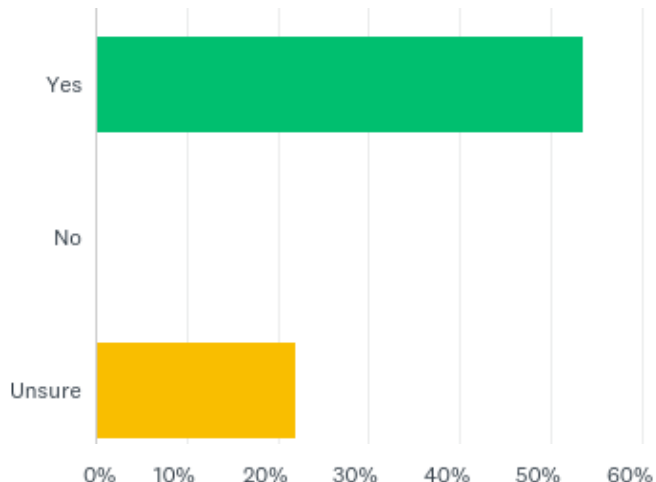
THESE OUTCOMES COULD BE BETTER	(NO LABEL)	THESE OUTCOMES ARE OK	(NO LABEL)	THESE ARE GREAT OUTCOMES FOR SCSN
10.00%	10.00%	32.50%	35.00%	12.50%
4	4	13	14	5

- “These are activities rather than outcomes”
- “Something about supported integration of community safety and justice”
- Too busy, not resonating with members
- Communities (ultimate endpoint beneficiaries) are missing
- More inspiring please!



Q24: Would you support widening recruitment for SCSN's Board of Directors?

Answered: 41 Skipped: 35



"There is always room for new members who can share experience / good practice"

"Board members should have an understanding and interest in the work that is being delivered. Paying members have a vested interest in ensuring the SCSN is a success. External members may not have the same vision"

"Links to SCSN but also...consideration should be given to inviting professionals from other sectors to ensure that the role of 'critical friend' can be filled"

Q28: Below is a list of activities we undertake to support our aims, outcomes, vision and values. We'd like to ask you some questions about these.

Answered: 35 Skipped: 41

Most people content that we keep doing all of these. 3 people felt that we should stop developing practical toolkits.

What we do well:

- Support local partnership working by collecting and promoting good practise
- Provide current information on a broad range of topics that supports community safety
- Consult and represent membership with integrity, engaging and listening to them to develop services that reflect sector needs

What we could do better

- Provide support locally to partnerships to develop their capacity for delivering community safety
- Improve collaboration around cross-cutting issues to share evidence and research for learning
- Broadly promote SCSN to increase the profile and value of community safety contributions
- Support and develop connections between new and existing partners to develop cross cutting links

What we should start doing:

- Promote the value of community safety to all sectors
- Proactively seek and contribute to the development of national frameworks and strategies

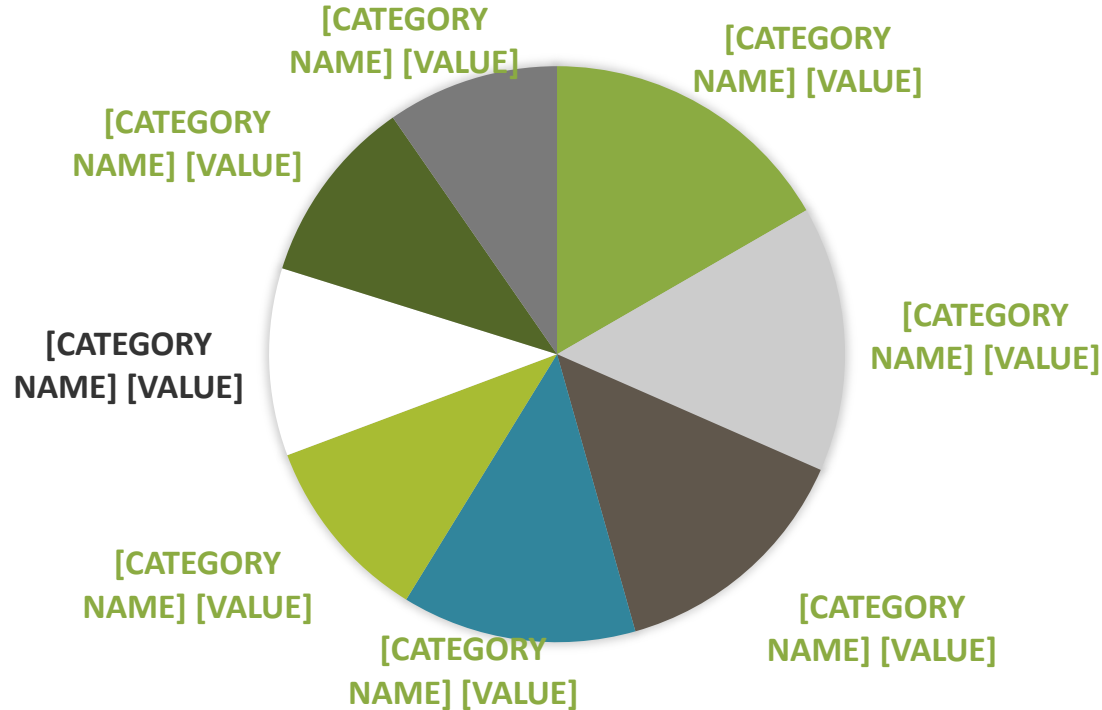
Q29: Policy Areas and Networks

Answered: 36 Skipped: 40

The chart shows the policy areas and networks on which, in the view of the respondents, SCSN should be concentrating (they could choose more than one option):

- Crime and ASB
- Prevention
- Communities and community planning

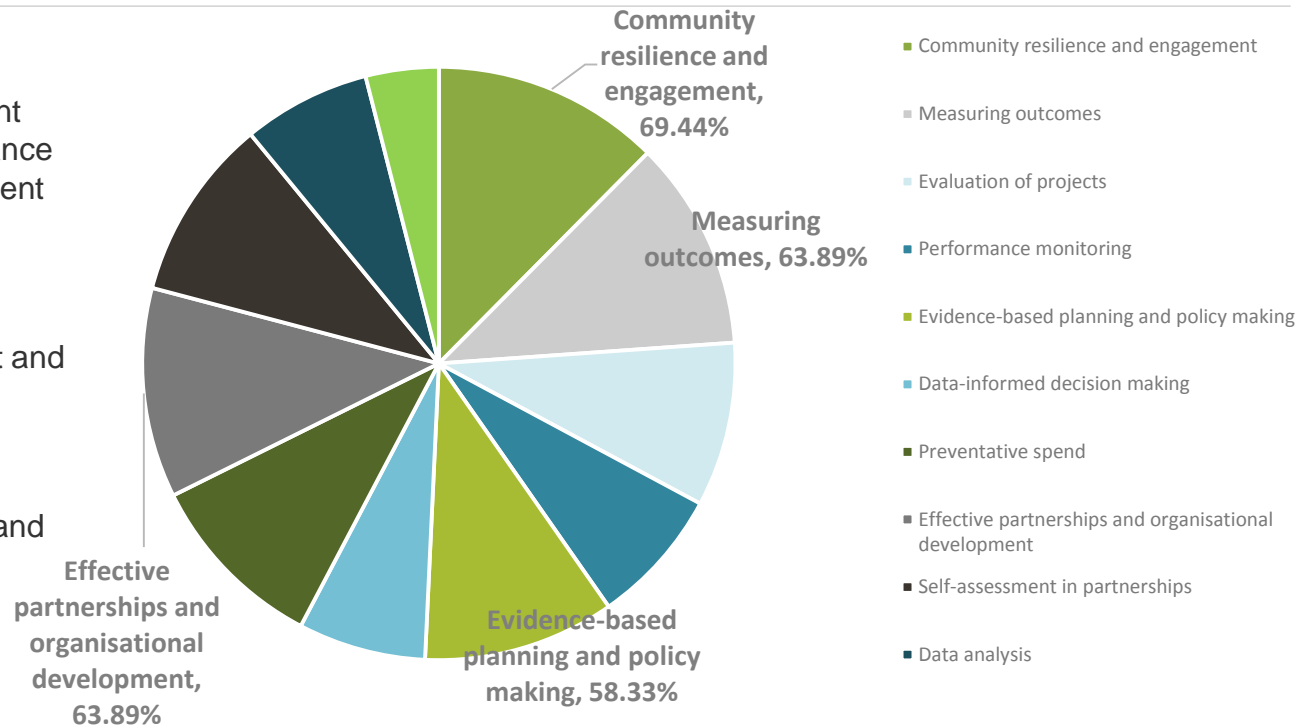
were most frequently selected



Q30: What do you want to learn?

Answered: 36 Skipped: 40

- Community Resilience & Engagement (particularly in light of Local Governance conversation and Comm Empowerment Act)
- Measuring Outcomes and impact (including performance management and evaluation)
- Understanding and using evidence (including evidence-based planning and data-informed decision making; evaluation)
- Effective Partnerships



People would like to learn through briefing papers, SCSN events/groups, face to face specific training and eLearning

Q32: What kind of events would you like us to do? And how often would you like us to host them?

Answered: 36 Skipped: 40

Respondents are content with the events we already host.

Suggestion for SCSN to host events in partnership with others e.g. unintentional harm event with SFRS, SG and RoSPA; joint Safer Communities convention and awards with other partners.

- ✓ Support for Chairs and Leads event annually or ad hoc
- ✓ Support for National Convention and Safer Communities Awards annually (though 5 people didn't think we should keep doing them). Convention valued (38%); awards less so (25%)
- ✓ Support for quarterly events for practitioners and/or specific thematic events

Communications: Newsletter, Website, Social Media

- Website visited ad hoc or monthly by most. Briefing Papers and Newsletter are the main reason followed by Training and Events.

Newsletter

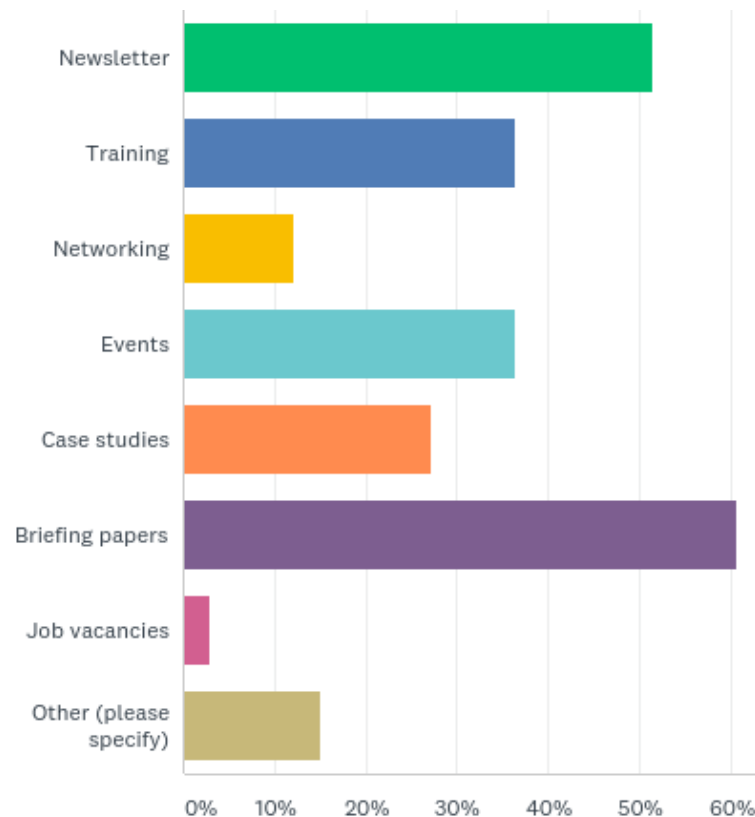
- People are happy with the frequency (70%) and length (70%)
- Content mostly well rated: policing briefings, training/events, SCSN staff activity & upcoming consultations particularly highly scored. Blogs are less popular. No 'poor' rating for anything.
- 2/3 share it with colleagues in their team or organisation; 1 in 3 do not share

"It would be good to have minutes from SCSN officer groups and member details on the website"














"Website tricky to navigate with too many drop down menus"

Social Media

- 37% of respondents follow us (84% on Twitter; 53% Facebook); 63% do not.
- 85% of those that follow us are happy with the content.



Facilitated Groups: Feedback

Group	Usefulness	Frequency	Membership	Content
National Operations Group (NOG)			 	
Link Officer Groups				
Partnership Analyst Forum				

- “Opportunity to develop groups/have discussions around thematic issues as they arise all in collaboration with other national bodies”
- “More regionally based events which could perhaps be based on Community Planning learning clusters”

Facilitated Groups: Development

Support for changes proposed:

- No more regular individual link officer meetings unless part of a piece of research; replace with regular regional link officer groups (69% Yes, 4 responses In Part; 1 response No)
- Partnership analyst forum to continue but broaden membership (63% Yes, 2 responses In Part; 1 response No)
- NOG to cease in current form and start a Safer Communities Advisory Group (63% Yes, 1 response In Part; 4 Don't know)
- Support for virtual as well as face to face meetings for ongoing support and learning & development. 50% Yes to Yammer, 3 In Part responses. 2 No responses, 4 Don't Know – access and use concerns.
- Regional groups are helpful as long as they are tied together at some point (shared learning between the groups and some regions already work closely with one another so would be interested in learning from other regions)

If there was one thing you'd like SCSN to do in the next six months...



Development contd.

Want to know more?

Please get in touch via one of the following channels. See our summary report, soon to be published on our website.



/Scottish Community Safety Network



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